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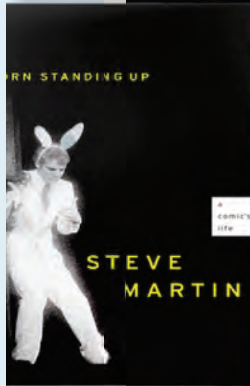
Technology Times

Insider Tips To Make Your Business Run Faster, Easier And More Profitably

Born Standing Up

By Steve Martin

Born Standing Up by comedian and actor Steve Martin is a personal examination of his life and career. Decades ago, Martin realized his career wasn't what he wanted it to be, and he had to figure out what that next step would be. It turned out to be several next steps. He faced numerous challenges as he found himself.



The book may be an autobiography (or a biography, as Martin puts it, because he's writing about someone he "used to know"), but much of Martin's experiences are recognizable. This is the story of how one person was able to innovate and find a path forward. Many readers – entrepreneurs and business owners included – can easily see their own journeys. And, they may even find inspiration for their own "next step."



Don't Let The Dog Days Of Summer Wreak Havoc On Your Technology

August 2021



This monthly publication is provided courtesy of Holly Fullingim, CEO of Quick Compute

Our Mission:

To make YOU the technology HERO of your organization with excellent technical support, awesome customer service and great products which create a digitally safe & productive work environment.

Heat and technology don't mix. We're talking about things like PCs, servers and everything inside of them. A lot of manufacturers try to make sure the heat generated by hardware has a way to escape, but it's not always enough. And what about heat from the outside? This is where problems can really get out of control.

Right now, we're in the dog days of summer. The temperatures are high and air conditioners are running at full capacity in an attempt to keep us cool. As you run your business, your technology is running and generating its own heat, as well. If it can't keep cool, the end result can be disastrous.

Why Every Business Should Take Heat Seriously

Smaller devices like laptops, tablets and more compact desktop computers are especially susceptible to heat damage simply because they are not as efficient at removing heat internally. As they heat up, their performance degrades. If they get hot enough, it can cause irreparable damage. Most devices will automatically shut down if they get too hot – you want to avoid getting to that point as much as you can.

Continued on Page 2 ...

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Overheating can also cause damage to specific components. There have been reports of graphics cards catching on fire due to heat and heat-caused electrical issues. Heat can also destroy CPUs. While CPUs are designed to withstand the high temperatures created by processing data, they have their limits. If the computer is forced to overwork as it tries to stay cool, the end result can be a melted CPU!

To make matters worse, as heat intrudes on your devices, they will struggle to function correctly. For example, you may even start to notice slowdowns when using your laptop. Programs may take forever to load, and they may even freeze, leaving you without a way to work!

“If the computer is forced to overwork as it tries to stay cool, the end result can be a melted CPU!”

For any business, this can be devastating. When you’re dealing with clients and customers, the last thing you need is for your systems to fail. Suddenly, productivity falls through the floor, and you’re left scrambling as you try to figure out what to do next. It can bring your business to a standstill.

But it doesn’t end there! If your systems overheat – either due to internal issues (such as inadequate heat dissipation), external issues (summer temperatures) or a combination of both – you could lose valuable data. Heat is a common cause of data loss. Heat can damage hard drives and solid-state disk drives. If you don’t have an off-site backup (whether it’s local or cloud-based), that data may be lost forever.

And if you lose that data, it can be incredibly costly to get your business back up and running. It’s not only data lost, but also it’s time and money lost. It can be as devastating as a data breach or cyber-attack and can leave you with few options.

What Can You Do?

First, it’s important to assess your cooling needs. Does your business have adequate air conditioning? If you have a data or server room, does that have adequate air conditioning? Look at individual devices – do

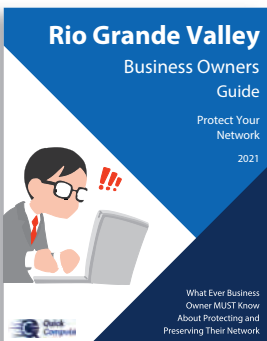


they have adequate cooling or do they need to be supplemented?

Second, assess your data security needs. Do you keep all of your data on-site? In the event of an emergency, and if your data is compromised, do you have a contingency plan? Do you regularly back up your data?

There are a lot of questions to consider, but they’re all important. Your data and the health of your business is top priority. If you have questions about your technology cooling needs – as well as data protection and backup – consider partnering with a managed services provider (MSP) or an experienced IT services firm. They can help you solve all of these problems and get you through the dog days of summer like it’s nothing!

Free Report: What Every Small-Business Owner Must Know About Protecting And Preserving Their Company’s Critical Data And Computer Systems



This report will outline in plain, nontechnical English the common mistakes that many small-business owners make with their computer networks that cost them thousands in lost sales, productivity and computer repair bills and will provide an easy, proven way to reduce or completely eliminate the financial expense and frustration caused by these oversights.

Download your FREE copy today at www.quickcompute.com/protect-your-network
Call our office at: 956-428-7777



Cartoon Of The Month



“My e-mail is down, so if you need to communicate with me, use this.”

SHINY NEW GADGET OF THE MONTH

See The World A Little Closer With StarScope

There's something magical about having the ability to bring the world a little closer to you. But the StarScope Monocular isn't magic – it's all science!

The StarScope is a compact monocular featuring 10X magnification that can deliver high-quality optics



directly to your eye or your smartphone! The StarScope can be attached to virtually any smartphone camera to improve the zoom function, giving you stellar photos. Even better, the StarScope is compact for easy travel; just put it in your pocket or bag and go. And you don't even have to worry about the weather – it's waterproof, fog-proof and ready for your next adventure. Check it out at [Bit.ly/3opQlhZ](https://bit.ly/3opQlhZ)

Why You Cannot 'Set And Forget' Your Data Security

There is no one-size-fits-all approach to data security. It's not uncommon for small and medium-size businesses to take a simplified approach to their IT and data security

because they are worried about ongoing costs. However, this approach comes with its own set of risks – namely, data security must be an ongoing effort because there will always be new cyberthreats.



McAfee Labs Threats Report for April 2021 estimates

that there are 588 new cyberthreats every minute – a number that's increasing month after month. Cybercriminals are always looking for new ways to exploit current IT security measures, including malware and firewall protection. This means businesses must constantly assess their security needs and remain updated to stay ahead of the cyberthreat curve.

3 Types Of Questions You Should Never Ask As A Leader Of A Major Company

At ghSMART, we make it our mission to advise CEOs and other leaders of large companies on the biggest, most important decisions that they face – the decisions that can make or break a business. How do we do that, exactly? Well, without getting into the weeds, we usually guide our clients through their decision-making process by simply helping them ask the right questions.

The "right questions" are typically the kind that get to the heart of the issue. They produce answers, and thus actions, that lead to the best possible outcome from the initial decision. However, where there are "right questions," there are also wrong questions that can lead to crippling initiatives that could affect an entire business. If you don't want that for your company, here are three common types of wrong questions that you should avoid:

1. Questions Having To Do With Potential Ethical Dilemmas

In my experience, some of the wisest leaders in business are the ones who, when faced with a potential ethics question, respond the same way: "If you have to ask, then don't."

What I mean by that is if there's even a shadow of a possibility that saying "yes" to a question about business leadership could propel you into morally gray territory, then it's not a question worth asking at all. In fact, even if your decision could be misinterpreted as unethical, you should avoid the question. At ghSMART, we call this practice "having 110% integrity" – 100% for avoiding ethical dilemmas, and an extra 10% for avoiding dilemmas that could even just seem to make your company appear unethical. In summation, if you ever have to ask, "Would it be ethical if..." then it's better to leave the question unasked.

2. Questions About Whether Someone Is Underperforming

A good rule of thumb for underperformance is this: if you ever question whether someone is underperforming in service to your team's vision, they are absolutely underperforming. Subordinates typically follow a fairly predictable work pattern – one that pretty clearly indicates

their strengths and weaknesses. If you catch yourself asking, "I wonder if so-and-so will ever rise to the challenge and display qualities and strengths I haven't seen yet," then the answer should be clear. Their strengths do not match the role they are in, and you should probably find someone more suited for their role and your vision.

3. Questions About Whether You Can Trust Your Boss

I've heard it said that people don't quit companies, they quit bosses. I think that line of thinking has a lot of truth to it. If you have to ask if you can trust the person you're working for to look out for your best interests and the best interests of your company, then you probably can't trust them. You should find a boss who cares about your career goals and who will help you succeed and accelerate toward them. If you don't have that kind of leadership, it might be best to look elsewhere for work.



Dr. Geoff Smart is the founder and chairman of ghSMART, which helps Fortune 500 companies, CEOs and successful entrepreneurs alike make smart decisions when it comes to curating talented teams. For three consecutive years, Forbes ranked ghSMART as the best management consulting firm in its industry, and it has produced three best-selling books outlining their principles. Additionally, Dr. Smart published *Leadocracy: Hiring More Great Leaders (Like You) Into Government*, which was a New York Times best seller.